



4 MARCH 2020

PROGRAMME UPDATE

Keeping stakeholders, parents and carers informed about Dudley's Special Educational Needs and Disabilities (SEND) Improvement Programme

4. SEND Team update

The SEND Team has been through a massive period of growth and change since November 2019.

The new structure has been designed to reflect the pressures and challenges in the system and we are over half way through a recruitment process.

Role	Name	Recruited
Interim Head of Service (NEW)	Toni Dawodu	February 2020
SEN Manager	Sue Powell	November 2019
Quality Assurance Manager (NEW)	Karen Connerney	December 2019
Team Manager	Rob Bennett	1 more to start May 2020
Senior Case Officer	2 Recruited	
Case Officer	7 Recruited	6 (more being recruited)
Tribunal Officer*	1 interim agency	1 permanent (Start April)

*This role is due to be covered by agency staff. This has raised some concerns from parents due to the high nature of the daily rate that was seen advertised. The local authority took the decision to *cover this position in the short term to reduce the number of complaints and further delays to responding to parents, also making sure papers are timely for tribunals. Clearly this situation will be resolved in April when the new permanent Tribunal's Officer takes up post in April 2020.*

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- **SEND Manager - Sue Powell** – susan.powell@dudley.gov.uk
- **SEND Team Manager - Rob Bennett** robert.x.bennett@dudley.gov.uk
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www.dudleyhealthandwellbeing.org.uk/sendimprovement