



18 DEC 2019

PROGRAMME UPDATE

SECTION 8. SEND Improvement Programme

The programme team continues to work on developing the overall improvement plan. This will be launched in the New Year. To help with this the SEND Implementation Group focused last week around the demand for services across the system and where we need to be focusing to develop a long term strategic approach to providing services across the borough based on the needs of the children.

A joint communications group, made up of reps from health, the council and the Parent Carer Forum, is meeting on a monthly basis to ensure communication about the programme is clear transparent and provides opportunities for feedback.

We have agreed how the views of the parent/carer forum will be represented at task and finish groups and how we will update them on our progress. We have also reviewed our governance arrangements to ensure there is parent/carer representation at all SEND partnership meetings.

We have co-produced a <u>communication strategy</u> that involves and informs all stakeholders to ensure they are updated with the on-going plan and progress of SEND improvements and provide a means of sharing knowledge, learning and provide feedback.

We have also begun looking at how we use external support to develop our workforce to ensure best practice is captured in the design and objectives of a revised workforce plan.

To this end in the New Year we will be issuing a short questionnaire to stakeholders and we would be grateful if you could let us have your views on the current SEND system.

Contacts:

- Interim Director of Children's Services Catherine Knowles cath.knowles@dudley.gov.uk
- Interim Assistant Director Children's Services Helen Ellis helen.ellis@dudley.gov.uk
- **SEND Manager Sue Powell** susan.powell@dudley.gov.uk
- SEND Team Manager Rob Bennett <u>robert.x.bennett@dudley.gov.uk</u>
- SEND Programme Manager Simon Hickman simon.hickman@dudley.gov.uk
- SEND Programme Manager Paul Klein paul.klein@dudley.gov.uk

www.dudleyhealthandwellbeing.org.uk/sendimprovement





